

Veterans & Military-Connected Student Support

TCAT Upper Cumberland

TCAT Upper Cumberland is approved to certify eligible students for U.S. Department of Veterans Affairs (VA) education benefits. The institution is committed to supporting veterans, service members, reservists, National Guard members, and other military-connected students in accordance with VA and TBR requirements.

VA Education Benefits & Certification

Each TCAT Upper Cumberland campus has a designated **School Certifying Official (SCO)**. The SCO serves as the school's authorized representative to the VA and is responsible for certifying enrollment, reporting enrollment changes, and submitting required information through VA-ONCE in accordance with VA regulations.

Campus School Certifying Officials

- **Crossville Campus:** Tammie McCloud
- **Livingston Campus:** Wendy Riddle Linder
- **Cookeville Campus:** Cody Cantrell

Student Responsibility Clause

Students using VA educational benefits are responsible for understanding and complying with both VA and institutional requirements. This includes, but is not limited to:

- Notifying the **School Certifying Official (SCO)** immediately of any changes in enrollment, including program changes, course withdrawals, interruptions, or termination
- Maintaining satisfactory attendance, conduct, and academic progress in accordance with TCAT Upper Cumberland policy
- Verifying enrollment when required by the VA
- Understanding that failure to report changes in a timely manner may result in **VA overpayments**, which are the financial responsibility of the student

TCAT Upper Cumberland cannot prevent the creation of VA overpayments when required changes are not reported promptly.

Military Connected Liaison (MCL)

TCAT Upper Cumberland has an appointed **Military Connected Liaison (MCL)** to support military-connected students across all campuses.

- **MCL:** Bill Bruce
- **Campuses Served:** Crossville, Livingston, and Cookeville

The MCL assists students by guiding them through the VA benefits process, assisting with required documentation, and providing transition support. The MCL does not assume the official certification responsibilities of the SCO.

Student Support & Engagement

Military-connected students receive assistance with enrollment, transition to civilian education, and workforce preparation. The **Veteran & Military Connected Organization** promotes peer connection, leadership, and engagement while supporting personal and professional growth.

Commitment to Compliance and Access

TCAT Upper Cumberland complies with all applicable VA regulations and TBR policies. Within reasonable accommodations and institutional guidelines, the College strives to maintain an inclusive learning environment that supports the success of military-connected students.

Who to Contact

Questions regarding VA education benefits should be directed to the **campus School Certifying Official**. Students seeking general guidance, transition support, or assistance identifying appropriate resources may contact the **Military Connected Liaison**.